



## *Pay for Student Meals Online*

**McKinney Independent School District** is excited to offer **MySchoolBucks®**! This online payment service provides a quick and easy way to add money to your student's meal account using a credit/debit card or electronic check.

You can also view recent purchases, check balances, and set-up low balance alerts for **FREE!**

### **MySchoolBucks® provides:**

- **Convenience** - Available **24/7 on the web** or with the **Mobile App** for your iPhone, Android or Windows phone!
- **Efficiency** - Make payments for all your students, even if they attend different schools within the district. Eliminate the need for your students to take money to school.
- **Control** - Set low balance alerts, view account activity, recurring/automatic payments & more!
- **Flexibility** - Make payments using credit/debit cards and electronic checks.
- **Security** – MySchoolBucks adheres to the highest security standards, including PCI and CISP.

### **Enrollment is easy!**

1. Go to [www.MySchoolBucks.com](http://www.MySchoolBucks.com) and register for a free account.
2. You will receive a confirmation email with a link to activate your account.
3. Add your students using their school name and student ID.
4. Make a payment to your students' accounts with your credit/debit card or electronic check.  
*A program fee may apply. You will have the opportunity to review any fees and cancel if you choose, before you are charged.*

If you have any questions, contact MySchoolBucks® directly:

- [parentsupport@myschoolbucks.com](mailto:parentsupport@myschoolbucks.com)
- 1-855-832-5226
- Visit [myschoolbucks.com](http://myschoolbucks.com) and click on Help/FAQ's

## MySchoolBucks® Frequently Asked Questions

### 1. What is MySchoolBucks®?

MySchoolBucks® is an online service that allows parents to manage their child's monetary lunch accounts. Parents can view recent lunch purchases, check lunch account balances, set-up low balance alerts, and make online payments to add money to the account.

### 2. How do I register for MySchoolBucks®?

It's simple! To set-up an account, go to [www.MySchoolBucks.com](http://www.MySchoolBucks.com). The account should be registered using your name. You will be asked to select the school district (McKinney Independent School District). Next, register your child's name and provide either his/her date of birth or student ID number. Once you establish an account you will receive email notification that your account is set-up.

### 3. Is there a cost associated with using MySchoolBucks®?

There is no cost to register and activate a MySchoolBucks® account for your child. You may view your child's lunch purchases, check lunch account balances or set-up low balance alerts FREE of charge.

There are service fees associated with online payments made via credit/debit or electronic check. These fees are vendor service charges and are not controlled by the McKinney ISD.

### 4. What are the vendor service charges for online payments?

Vendor service charges are fees charged by the vendor for the processing of online payments.

MySchoolBucks® offers two options for users; a \$2.50/transaction fee or an annual one-pay option of \$12.95 for 1-student or \$26.95 for a family plan. These fees are established by the vendor and are explained on the MySchoolBucks® site. **Please note:** Any charges to your credit/debit card will appear on your statement as McKinney ISD. The fees that are charged are not controlled by McKinney ISD and the District does not receive any portion of the fee.

### 5. Can I limit my child's lunch purchases to the school lunch option only?

Monies deposited into your child's lunch account cannot be designated for specific purchases. Students will have unrestricted use of their lunch account balance and may choose to purchase the school lunch and/or any ala carte item. Parents who wish to limit their child's lunch purchases to the school lunch option ONLY may still do so with the Prepaid Breakfast and Prepaid Lunch Account option. This option allows parents to prepay for a specific number of breakfasts and/or lunches and is paid directly at the school not through MySchoolBucks®. **Please note:** Prepaid Meal account balances will NOT be reflected in the student account balance on MySchoolBucks®.

### 6. Are online payments to my child's lunch account balance immediately available?

Online payments are not reflected in real-time and, therefore, may not be immediately available to your child. Establishing a low account balance alert will help remind you to add additional funds to your child's account ensuring your child maintains a sufficient lunch account balance.